

Visiting regulations (Status: August 2023)

Dear visitor,

we are pleased about your visit at the Memorial Melk. Please support us in our task to protect the site by adhering to the following visiting regulations. By visiting the Melk Memorial you accept the house rules.

Preamble

The Mauthausen concentration camp and its more than 40 subcamps were places of suffering and death for thousands of people during the National Socialist dictatorship. In order to preserve the dignity of the site and to increase general security, a set of visiting regulations binding for all visitors is required, which applies to the entire Melk Memorial site. By entering the memorial site you acknowledge these rules.

General danger notice

The Melk Memorial in the former crematorium building is a historical site and is a listed building. The design of the grounds and buildings is based on historical guidelines and does not meet today's safety standards. Before entering the historical area, be aware that you should behave and move carefully and cautiously throughout the entire site.

Despite security measures, the public area has uneven ground or tripping hazards, steep stairs, low or no railings, unfenced areas etc., which may be inside the building as well as outside. **Entering the memorial site is therefore always at your own risk.**

Please also note that during the winter months there is no or only limited winter road clearance on areas and paths. Visitors are advised to wear suitable footwear and, if necessary, walking aids in order to move around carefully through the historical site. For reasons of monument preservation, not all paths on the memorial site have been developed and the building is not suitable for wheelchair users. If you need assistance, please contact our staff in advance by e-mail (info@melk-memorial.at). They will help you to visit the historical site.

For technical reasons the toilet facilities at the Melk Memorial Site are closed during the winter months. The nearest public toilet is located at Melk railway station (approx. 10 min. walk).

General rules of conduct

- Please behave and dress according to the dignity of a memorial. Visitors who express inhuman or racist thoughts through behaviour, clothing or political symbols will be expelled from the site.
- The visit is recommended for persons from 14 years of age. The adult accompanying persons are responsible for the supervision of children and young people. Parents are liable for their children.
- The memorial site is a cemetery. Candles may only be lit at monuments and gravestones; fires are prohibited anywhere else on the entire memorial site area.

- For guides: mutual consideration is essential. Please choose the location of your group so that other groups are not hindered or disturbed.
- Please do not make noise! Megaphones and voice amplifiers may not be used.
- Please do not eat or smoke inside the memorial area or inside the building.
- Please take care not to dirty or damage anything.
- The use of sports and play equipment is not permitted.

Dogs

The entire area of the Melk Memorial site is a cemetery area. Therefore it is not allowed to carry dogs. Excluded are guide dogs for the blind and assistance dogs with appropriate marking.

Only with the permission of the management of the Memorial:

- any form of commercial filming.
- the issue of printed matter of any kind.
- surveys of visitors and employees.
- carrying and attaching posters and banners.
- Events, independent commemorations, demonstrations, as well as musical and artistic performances.

Our employees are instructed to enforce these basic rules for visiting the memorial site. They are authorized to issue orders of conduct. Anyone who does not comply with them may be expelled from the premises. Failure to observe the rules of conduct or the instructions of the employees may result in a ban on visiting the memorial site.

We ask for your understanding!

The management of the Mauthausen Memorial
in Cooperation with the Association reMARKable - Center for Contemporary History Melk

Information and contact: www.melk-memorial.org; info@melk-memorial.org